



Terms & Conditions

Purpose: These Terms & Conditions outline the rules and expectations for all customers, members, and participants of North Oxford Gymnastics. By enrolling in classes, camps, workshops, or programmes, you **agree to be bound by these Terms & Conditions and all associated club policies.**

All policies can be found here: <https://www.noxgymnastics.com/gymnastics-club-policies/>

1. Our Details

Company Name: North Oxford Gymnastics

Contact:

- Email: hello@noxgymnastics.com
- Phone: 07878 711067

2. Registration and Authorisations

- North Oxford Gymnastics is a **registered British Gymnastics Club** and follows all relevant BG rules and policies, including:
 - Health, Safety & Welfare Policy
 - Safeguarding & Protecting Children Policy
 - Safeguarding & Protecting Vulnerable Adults Policy
 - Equality Policy
 - Standards of Conduct
 - Codes of Conduct
 - Complaints & Disciplinary Procedures
 - Membership & Club Regulations
 - Photography Regulations
 - Financial Regulations
 - Anti-Doping Policy



3. Sessions and Payment

Recreational Classes

- Spaces are subject to availability and bookable via the **club website**.
- **Trial sessions** are available at a **discounted rate**. Payment is required to secure a trial.
- If a gymnast **does not attend their booked trial**, they may book another trial session, but **payment is required**. This ensures fair access to spaces for other participants and avoids wasted session time.
- Full payment for the term must be made **in advance**.

Development & Squad Programmes

- Places are **by invitation only** and confirmed in writing by a member of staff.
- Programmes run **1 year in advance, from April/May to the following April/May**, with all session and event dates available online.
- Payments are **split into 12 monthly instalments, due on the 1st of each month**. It is the **parent's responsibility** to set up these payments as a **standing order**.

Payments

- Online via **Stripe** (card fees applied automatically) or **bank transfer**.
- Any payment difficulties must be discussed **in advance** with the club office.
- Late payments:
 - £5 charge after **3 days overdue**, then £5 **per additional week** until brought up to date.
 - Gymnasts **cannot participate** while fees are outstanding.
 - After **3 weeks**, the club reserves the right to **revoke participation**, though outstanding fees remain payable.



Membership

- **British Gymnastics Membership:** Required for all participants. This membership renews annually from the date you originally signed up.
- **North Oxford Gymnastics Club Membership:** £25 per gymnast per year, renewed pro-rata each April.
- **Important:** It is the parent's responsibility to ensure that both memberships are renewed and kept up to date. Participation in any class, programme, or session is not permitted without both memberships being current.

Medical & Special Requirements

- Parents must notify the club of **any medical conditions, injuries, or disabilities** relevant to participation.
- Changes to these conditions must also be communicated promptly.
- The club will accommodate individuals wherever possible but reserves the right to **refuse bookings if safe participation is not possible**.

4. Cancellations, Refunds & Transfers

- **All cancellations must be made in writing** via email or letter.
- **No refunds** are available for:
 - Camps
 - Workshops
 - Private bookings
 - Stay & Play
 - Open Gym
 - Recreational classes **except where cancellation is received ≥7 days before the term starts**, in which case a refund less **£20 admin fee** may be given.
- **Development & Squad Programmes:**
 - Full season commitment is expected as fees are split equally across the year in line with **total training across the season**, not just months completed.
 - If a gymnast **chooses to leave mid-season, 3 months' notice** and payment of the corresponding fees is required, **even if the gymnast does not attend the remaining 3 months**.
- **Class transfers:** Parents may request a transfer of their child to another class by emailing the coaches. Any **remaining fees for the current class can be carried over** to the new class. Transfers are **subject to availability**.



- The club may **cancel sessions** due to unforeseen circumstances or safety concerns; alternative sessions may be offered but **no refunds** will be issued.

5. Damage and Loss

- Participants or parents are **responsible for damage** caused while at the club.
- The club accepts **no liability** for loss or damage to property brought onto the premises.

6. Data Protection

- Personal information is held in accordance with the **Data Protection Act 2018**.
- Some information may be shared with **British Gymnastics** and insurance providers as required.

7. Jewellery, Body Piercing, and Adornments

- Jewellery and body adornments are **inappropriate for safe practice**.
- Participants must **remove jewellery and cover piercings** according to BG guidelines.
- Exceptions for medical or religious jewellery **must be safely covered**.
- Non-compliance may **prohibit participation** and **invalidate insurance** in case of an accident.

8. Parent/Carer Responsibilities

- Encourage your child to follow the **Gymnast Code of Conduct** and **BG rules**.
- Ensure timely drop-off and collection.
- **Notify the club of absences only if your child is enrolled in Development or Squad Programmes.**



- Provide written permission if your child travels independently or is collected by a different adult.
- Communicate medical conditions or changes to coaches.
- Ensure appropriate clothing, jewellery removal, and hydration.
- Raise concerns through the **proper channels**:
 - Coaches: contactable via hello@noxgymnastics.com
 - Welfare Officer: Kimberly Ashwin – welfare@noxgymnastics.com
 - Routine questions/enquiries: hello@noxgymnastics.com
- Do not challenge coaches' decisions publicly; discussions can be arranged respectfully.
- Responsible for travel arrangements and costs.
- Adhere to photography and video rules at sessions and competitions.
- Promote sportsmanship and encourage enjoyment rather than pressure or punishment.

9. Variation

- North Oxford Gymnastics **may revise these Terms & Conditions** at any time.

10. Law and Jurisdiction

- These Terms are governed by **English law**.
- Any disputes are subject to the **exclusive jurisdiction of the courts of England and Wales**.