



# Terms & Conditions

**Purpose:** These Terms & Conditions outline the rules and expectations for all customers, members, and participants of North Oxford Gymnastics. By enrolling in classes, camps, workshops, or programmes, you **agree to be bound by these Terms & Conditions and all associated club policies**.

All policies can be found here: <https://www.noxgymnastics.com/gymnastics-club-policies/>

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## 1. Our Details

**Company Name:** North Oxford Gymnastics

**Contact:**

- Email: [hello@noxgymnastics.com](mailto:hello@noxgymnastics.com)
  - Phone: 07878 711067
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## 2. Registration and Authorisations

- North Oxford Gymnastics is a **registered British Gymnastics Club** and follows all relevant BG rules and policies, including:
    - Health, Safety & Welfare Policy
    - Safeguarding & Protecting Children Policy
    - Safeguarding & Protecting Vulnerable Adults Policy
    - Equality Policy
    - Standards of Conduct
    - Codes of Conduct
    - Complaints & Disciplinary Procedures
    - Membership & Club Regulations
    - Photography Regulations
    - Financial Regulations
    - Anti-Doping Policy
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### 3. Sessions and Payment

#### Recreational Classes

- Spaces are subject to availability and bookable via the **club website**.
- **Trial sessions** are available at a **discounted rate**. Payment is required to secure a trial.
- If a gymnast **does not attend their booked trial**, they may book another trial session, but **payment is required**. This ensures fair access to spaces for other participants and avoids wasted session time.
- Full payment for the term must be made **in advance**.

#### Development & Squad Programmes

- Places are **by invitation only** and confirmed in writing by a member of staff.
- Programmes run **1 year in advance, from April/May to the following April/May**, with all session and event dates available online.
- Payments are **split into 12 monthly instalments, due on the 1st of each month**. It is the **parent's responsibility** to set up these payments as a **standing order**.

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#### Payments

- Online via **Stripe** (card fees applied automatically) or **bank transfer**.
  - Any payment difficulties must be discussed **in advance** with the club office.
  - Late payments:
    - £5 charge after **3 days overdue**, then £5 **per additional week** until brought up to date.
    - Gymnasts **cannot participate** while fees are outstanding.
    - After **3 weeks**, the club reserves the right to **revoke participation**, though outstanding fees remain payable.
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## Membership

- **British Gymnastics Membership:** Required for all participants. This membership **renews annually from the date you originally signed up.**
  - **North Oxford Gymnastics Club Membership:** £25 per gymnast per year, **renewed pro-rata each April.**
  - **Important:** It is the **parent's responsibility** to ensure that both memberships are renewed and kept up to date. Participation in any class, programme, or session is **not permitted without both memberships being current.**
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## Medical & Special Requirements

- Parents must notify the club of **any medical conditions, injuries, or disabilities** relevant to participation.
  - Changes to these conditions must also be communicated promptly.
  - The club will accommodate individuals wherever possible but reserves the right to **refuse bookings if safe participation is not possible.**
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## 4. Cancellations, Refunds & Transfers

- **All cancellations must be made in writing** via email or letter.
- **No refunds** are available for:
  - Camps
  - Workshops
  - Private bookings
  - Stay & Play
  - Open Gym
  - Recreational classes **except where cancellation is received ≥7 days before the term starts**, in which case a refund **less £20 admin fee** may be given.
- **Development & Squad Programmes:**
  - Full season commitment is expected as fees are split equally across the year in line with **total training across the season**, not just months completed.
  - If a gymnast **chooses to leave mid-season, 3 months' notice** and payment of the corresponding fees is required, **even if the gymnast does not attend the remaining 3 months.**
- **Class transfers:** Parents may request a transfer of their child to another class by emailing the coaches. Any **remaining fees for the current class can be carried over** to the new class. Transfers are **subject to availability.**



- The club may **cancel sessions** due to unforeseen circumstances or safety concerns; alternative sessions may be offered but **no refunds** will be issued.
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## 5. Damage and Loss

- Participants or parents are **responsible for damage** caused while at the club.
  - The club accepts **no liability** for loss or damage to property brought onto the premises.
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## 6. Data Protection

- Personal information is held in accordance with the **Data Protection Act 2018**.
  - Some information may be shared with **British Gymnastics** and insurance providers as required.
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## 7. Jewellery, Body Piercing, and Adornments

- Jewellery and body adornments are **inappropriate for safe practice**.
  - Participants must **remove jewellery and cover piercings** according to BG guidelines.
  - Exceptions for medical or religious jewellery **must be safely covered**.
  - Non-compliance may **prohibit participation** and **invalidate insurance** in case of an accident.
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## 8. Parent/Carer Responsibilities

- Encourage your child to follow the **Gymnast Code of Conduct** and **BG rules**.
- Ensure timely drop-off and collection.
- **Notify the club of absences only if your child is enrolled in Development or Squad Programmes.**



- Provide written permission if your child travels independently or is collected by a different adult.
  - Communicate medical conditions or changes to coaches.
  - Ensure appropriate clothing, jewellery removal, and hydration.
  - Raise concerns through the **proper channels**:
    - Coaches: contactable via **hello@noxgymnastics.com**
    - Welfare Officer: Kimberly Ashwin – **welfare@noxgymnastics.com**
    - Routine questions/enquiries: **hello@noxgymnastics.com**
  - Do not challenge coaches' decisions publicly; discussions can be arranged respectfully.
  - Responsible for travel arrangements and costs.
  - Adhere to photography and video rules at sessions and competitions.
  - Promote sportsmanship and encourage enjoyment rather than pressure or punishment.
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## 9. Variation

- North Oxford Gymnastics **may revise these Terms & Conditions** at any time.
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## 10. Law and Jurisdiction

- These Terms are governed by **English law**.
- Any disputes are subject to the **exclusive jurisdiction of the courts of England and Wales**.